



Personal Information Protection Policy - Compliance with Law 25

The protection of your personal information is of particular importance to Accident Solution and its management companies.

This privacy policy applies only to information collected by this website. It will inform you of the following:

Accident Solution is committed to maintaining the confidentiality of the personal information that has been provided by our clients and other individuals, with the exception of the firm's professionals, employees and agents.

This privacy policy has been prepared to confirm this commitment and to help you understand the type of personal information we may collect from you and others, how we can use that personal information, to whom we can communicate, and how we protect only personal information and your privacy. We are committed to collecting, using and disclosing personal information in a responsible manner, and only to the extent necessary for the services we provide. Our privacy obligations as law firms are governed by the privacy laws of Quebec and Canada.

Any personal information you provide to us will be treated with care, subject to the terms of this policy and applicable law. Our professionals, employees and agents are also required, due to ethical and professional obligations, to respect the confidentiality of the information received by Accident Solution in the context of the provision of legal services.

COLLECTING, USING AND DISCLOSING PERSONAL INFORMATION

Accident Solution collects, uses and discloses the personal information that is necessary to provide our clients with legal advice and otherwise assist them with their legal issues. If we want to collect personal information from you, we will let you know before the information is collected, and explain how we intend to use the information. The personal information we usually collect contains contact information (address, phone numbers, fax and email addresses) to reach you to discuss your legal issues and send you our accounts for the services rendered, as well as information related to your specific legal issues.

As part of your business relationship with Astell Caza De Sua, you may be asked to provide certain personal information that concerns you or others (such as witnesses, family members, opposing parties, employees, directors, officers, shareholders, investors, business partners, customers, etc.). So, we may ask you to provide residential names, dates of birth, addresses and telephone numbers, information on government-issued identification (driver's license, passport or similar document), information relating to tax residence and identification number, financial status information, credit, billing and accounts, and other information related to the provision of legal services by Astell Caza De Sua.

If you do not consent to Accident Solution collecting, using and disclosing your personal information in accordance with this policy, please refrain from disclosing personal information to us. In addition, some services can only be offered if you provide Accident Solution with information of this nature; therefore, Accident Solution may not be able to offer you these services if you decide not to provide the necessary personal information.

However, if you provide Accident Solution with personal information that relates to another person (including opposing parties and others who are parties to legal proceedings), you acknowledge that, prior to providing us with this information, you have obtained the appropriate consent or authorizations to allow us to collect, use and disclose this personal information for the purposes set out in this policy, or that the collection of this information, the use and disclosure of the information is permitted by applicable law.

We will not collect, use or disclose personal information without the consent of the individual unless authorized or obligated by applicable law. As a general rule, in the following cases, we do not obtain the consent of the individual:

- When a client provides us with personal information about a third party that is used to represent the client;
- Where it is impossible or impractical to obtain the consent of the individual for legal or medical or security-related reasons;
- when information is collected to detect or prevent fraudulent acts or to enforce the law and requesting the consent of the individual could defeat the process.

We strive to limit the amount of personal information we collect to what is strictly necessary and appropriate for specific purposes. We will not use or disclose your personal information for any purpose other than the information for which it was collected, unless your prior consent is obtained or in accordance with what is permitted or required by applicable law.

OTHER INFORMATION WE COLLECT ON THIS WEBSITE

Our web server can automatically record certain technical information about your visit to this site. This information is anonymous and does not identify you personally. It includes things such as: your Internet service provider's Internet domain name; Internet protocol (IP) of the computer's address accessing the website; The date and time you visited this website and a record of the pages you viewed while visiting this website. We use this information to make our site more useful to visitors, to diagnose problems with our servers, and to help us improve our website.

HOW WE USE COOKIES

Cookies are small pieces of information, stored in simple text files, placed on your computer by a website. Cookies can only be read through the website during future visits. The information stored in a cookie may relate to your browsing habits on the web page, or a unique identification number so that the website can "remember" when you return.

We use traffic cookies to identify which pages are used. This helps us analyze data on site traffic and improve our site to meet customer needs. We will only use this information for statistical analysis.

Cookies help us provide you with a better website, allowing us to follow pages that you find useful and that you don't have. A cookie does not give us any access to your computer or any information about you, other than the data you choose to share with us.

HOW YOUR INFORMATION IS KEPT SECURE

All customer data we collect is stored on a secure server to protect against unauthorized access.

UPDATES TO THIS SECURITY POLICY

Privacy laws change rapidly, so this policy may be amended by Accident Solution at its sole discretion, without notice and without Accident Solution's liability to you or anyone else. The collection, use and disclosure of your personal information by Accident Solution will be governed by the current version of this policy.